

State of Alabama Department of Human Resources

Gordon Persons Building 50 N. Ripley St. P.O. Box 304000 Montgomery, AL 36130-4000 (334) 242-1310 dhr.alabama.gov



ANNOUNCEMENT

December 15, 2023

THE STATE OF ALABAMA DEPARTMENT OF HUMAN RESOURCES (DHR) WILL RELEASE A REQUEST FOR PROPOSALS (RFP) FOR THE ALABAMA STATE DISBURSEMENT UNIT (ASDU) ON FRIDAY, DECEMBER 15, 2023.

The ALABAMA DEPARTMENT OF HUMAN RESOURCES, (hereinafter referred to as "the Department") seeks a qualified vendor to continue operation of the *Alabama State Disbursement Unit (ASDU)*. The ASDU is the central child support collection unit for the State of Alabama, as required by the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 (PRWORA). The ASDU is designed to: (a) process all Alabama IV-D and non IV-D child support payments, with the exception of a small number which are made at court houses and cash IV-D payments resulting from court action; (b) transfer data and funds to other state agencies for allocation, distribution and disbursement to child support recipients; (c) explore innovative approaches to processing payments to increase efficiency and improve data communication, both in terms of timeliness and quality of content; and (d) provide customer service and other relevant services as necessary.

A more complete description of the services essential for this project is provided in *Section 3, Scope of Project* of the RFP document. Proposals submitted in response to this solicitation must comply with the instructions and procedures described in the procurement document.

The contract period for this procurement is five (5) years beginning October 1, 2024 and ending September 28, 2029. The selected vendor must be fully operational on Tuesday, October 1, 2024.

The RFP will be accessible by the close of business (5:00 p.m. CST) on **Friday, December 15, 2023** on the Department's website at www.dhr.alabama.gov, click on LINKS, then select Requests for Proposals, then click on the RFP link(s) for *Alabama State Disbursement Unit (ASDU)*.

If you are unable to access the RFP after its release using the aforementioned information, immediately notify sdhr.procurement@dhr.alabama.gov.